

TRUST DIAGNOSTIC

Identify the real problem

The 8 Pillars Quick Ranking: Where are we?

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		Low									High	
Clarity		1	2	3	4	5	6	7	8	9	10	
 Clarity of vision Clarity of expectations No ambiguity or overcomplexity 												
Compassion		1	2	3	4	5	6	7	8	9	10	
ListeningShow of care & culture of empathyAuthentic appreciation												
Character		1	2	3	4	5	6	7	8	9	10	
 Doing what is right over what is easy Acting with integrity Systems aligned to incentivize character 												
Competency	, I	1	2	3	4	5	6	7	8	9	10	
 Personal 	 Professional development Personal development Capable to contribute 											
Commitmen	t	1	2	3	4	5	6	7	8	9	10	
 Healthy accountability to each other & customers/clients Making and keeping commitments Completing priorities 												
Connection		1	2	3	4	5	6	7	8	9	10	
 Collaborative culture Asking curious questions Health vulnerability / openness 												
Contribution	1	1	2	3	4	5	6	7	8	9	10	
 Prioritizing and delivering daily results Delivering on promises Fulfilling desired outcomes 												
Consistency		1	2	3	4	5	6	7	8	9	10	
 Consiste 	ncy in v	vords a	nd act	ions								

- Consistency in words and actions
- Consistency of values
- Strong reputation & brand