TRUST PULSE

Diagnose the real problem

The 8 Pillars Quick Ranking: Where are we?

	Low									High
Clarity	1	2	3	4	5	6	7	8	9	10

- Clarity of vision
- Clarity of expectations
- No ambiguity or overcomplexity

Compassion	1	2	3	4	5	6	7	8	9	10

- Listening
- Show of care & culture of empathy
- Authentic appreciation

Character	1	2	3	4	5	6	7	8	9	10

- Doing what is right over what is easy
- Acting with integrity
- Systems aligned to incentivize character

Competency	1	2	3	4	5	6	7	8	9	10

- Professional development
- Personal development
- Capable to contribute

Commitment	1	2	3	4	5	6	7	8	9	10

- Healthy accountability to each other & customers/clients
- Making and keeping commitments
- Completing priorities

Connection	1	2	3	4	5	6	7	8	9	10

- Collaborative culture
- Asking curious questions
- Health vulnerability / openness

Contribution	1	2	3	4	5	6	7	8	9	10

- Prioritizing and delivering daily results
- Delivering on promises
- Fulfilling desired outcomes

Consistency	1	2	3	4	5	6	7	8	9	10

- Consistency in words and actions
- Consistency of values
- Strong reputation & brand

COACHING